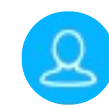




# Eric Hendricks

Linux Systems Engineer



## Personal Info

### Address

418 NE Station Drive  
Lees Summit, MO 64086

### Phone

(816) 304-2193

### E-mail

eric@ehendricks.net

### LinkedIn

www.linkedin.com/in/erichendricks

### GitHub

https://github.com/erich1527



## Objective

- To join an innovative company as a seasoned Linux Systems Engineer and much, much more. I possess a strong passion for open source technologies, systems automation, expanding my skill set and desire an environment that is open, flexible, and values Agile and DevOps philosophies.



## Work Summary

2017-09 - present

### Linux Systems Engineer

Ascend Learning

- 12-man team, nearly 500 Linux servers
- Deploy Spacewalk (Satellite) to manage internal repositories and manage patch schedules
- Utilize Salt Stack to automate and manage Linux servers
- Proof of Concept for Docker

2015-01 - 2017-09

### DevOps Systems Administrator

Unisys

- Contractor (Client – GSA), 12-man support team
- Support 200+ Linux servers for application support
- Monthly OS patching, Linux user management, web application release
- Rolled out RHEL7 servers to replace aging Solaris and RHEL6 servers
- Dedicated Systems Engineer for CI/CD Pipeline (Gitlab, Jenkins, Jira, Confluence)

2014-06 - 2014-12

### Linux Systems Administrator

Balance Point

- Contractor (Client - BlueScope Steel), 7-man infrastructure team
- 70+ servers including Redhat AS 4.5, OEL 5.8, and OEL 6.4
- Supported DBAs and developers for Oracle 11i Upgrade to R12
- Evaluated Puppet for systems management, hardware/OS upgrades, backup operations, OS patching
- Managed Oracle Pillar and Violin SAN storage

2011-10 - 2014-06

### Linux Systems Administrator

AMC Theatres

- Full Time, 3-man Linux Administration Team
- OS Support for Oracle, OBI, Data Stage, and supporting teams
- 80+ production and non-production servers
- Ticketing and Wiki system install (Redmine), patching procedure build, Active Directory synchronization, monitoring system install (OpenNMS), assist in DR Site build, assisted in stand up of new NetApp storage array



## Skills

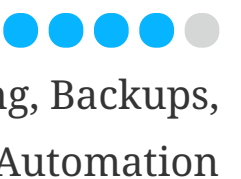
Red Hat/CentOS



Linux Patch Management  
(Spacewalk, Saltstack, Yum)



Infrastructure Competence



DevOps Philosophy



Project Management



2010-12 -  
2011-10

## Systems Administrator

Various

- Call Center Analyst
- Server Administrator
- Supported servers, desktops, and VDIs



## Education

2012-05 -  
2014-10

### ● **Masters of Science in Computer Information Systems**

Keller Graduate School

2009-06

### ● **Bachelor of Science in Network Communications Management**

DeVry University

2017-05 -  
present

### ● **Linux Academy**

I am continuing my education through Linux Academy (<https://linuxacademy.com/profile/show/user/name/erich1527>). I continue to learn more about Linux, DevOps, virtualization, and other relevant topics!